



# **WORKSHOP RESULTS**

# NATIONAL WORKSHOP

organized in the framework of the project "NELLIP – Network of European Language Labeled Initiatives and Projects"

## 11 MARCH 2014

SOFIA, BULGARIA

### 1. Summary of brainstorming session on "Tools for management and quality assurance"

A brainstorming session and follow-up discussions among the participants resulted in the following recommendations for ensuring high quality of the project / product / service:

- Research on the needs of the target groups (questionnaires, online survey, interviews, faceto-face meetings, etc.)
- Testing / Piloting activities with the involvement of the target groups
- Feedback from end-users and corrections
- Individual approach / tailoring the language product to the end-users' specific needs
- Measuring the results / Qualitative and quantitative indicators
- External evaluation / Involving external expert who is familiar with the specific environment
- Research on good practices and solutions for addressing the identified needs
- Assuring sustainability of the interest after the end of the funding period
- Measuring the impact and applying long-term impact targets and instruments

The results from the brainstorming session are posted on the NELLIP page in Facebook.

#### 2. 3 Improvement Plans

#### 3. 2 online transnational meetings

3.1. Online transnational meeting with participants in the workshop in Sweden. Both sides presented the results of their discussions on quality, innovation and networking. The meeting was quite useful and gave an idea of what is done in Sweden.





3.2. Online transnational meeting with participants in the workshop in Romania. Both sides presented the development of their workshops. Ideas on language learning initiatives were presented. The meeting was quite useful.

- 4. **Established collaboration** for the development of a joint project based on online learning by 2 of the participants
- 5. A trainer leading trainings on key competences and soft skills expressed **interest in the used methodology** for group work and brainstorming sessions and asked for permission to use them during her trainings